

## Thornhill Uniform

### How to order uniform for Thornhill parents/guardians

In these strange times when we can't hug the ones we love...because we love them! We hope you are all keeping safe and well. With social distancing and safety in mind, Elizabeths Embroidery have been working hard to provide safe options to order uniform for your child, whilst ensuring the same high standard of customer service that we are proud to offer. Our options are:-

#### Order online (Recommended)

Order your uniform from the comfort and safety of your own home

If you have ordered online with us before and know what size you need, please click [order online](#) now. However, if you are unsure of sizing, please click [size guides](#) and view the short **How to Size** videos, as well as our newly updated size guides. These videos and guides will help make it easier for you to order online.

Any order over £35 will be posted to your requested address, free of charge.

To choose this super safe online option:-

Please click <https://elizabethsembroidery.morephotos.net/> the school password is **0241es**

However, If you want our direct help and guidance but want a safe option please choose....

#### LiZZoom video appointment (Recommended)

**Our Brand new Elizabeths Embroidery creation! We video call you at your chosen time...We advise you on sizing...We take your order...and relax, it's done!...it's that easy!**

There are video time slots available from 8am to 8pm most days. A £5 deposit that will be deducted from your order will secure the video time slot of your choice.

To choose this super safe option please:-

1. Click <https://zoom.us/signup> to download Zoom to your device
2. Have your child available at time of appointment
3. Ensure your device is fully charged
4. Have a tape measure available and a method of payment
5. Once completed, any order over £35 will be posted free of charge to your requested address

To choose LiZZoom super safe option please click <https://elizabethsembroidery.simplybook.it/v2/#book/location/4/count/1/>

Should you not have the required device or internet connection, please choose...

**Face 2 Face appointments to visit our school wear shop in Wellington Square, Stockton on Tees.**

You can make a face to face appointment to visit our [Wellington Square store](#). Our appointments will be carefully and safely conducted by one of our sizing experts who will help you choose your uniform. A £5 deposit that will be deducted from your order will secure the time slot of your choice.

**To minimise contact time during the face to face appointments, it would be a big help to get a few details for the booking process.** (please view the “How to Size” videos for help).

For Face to Face appointments please also be aware of:-

1. Please follow all government guidelines regarding face to face infection protection in a public place
2. If anyone in your household shows any signs of Covid-19, please rearrange your appointment when you have the all clear. **Please do not attend if you or anyone in your household displays symptoms.**
3. Only one parent or guardian per appointment
4. If a second child required please book consecutive time slots
5. Please do not attend more than 5 minutes before appointment
6. Girls requiring skirts should wear leggings to reduce time
7. Boys requiring trousers should wear shorts to reduce time

To arrange a Face to Face appointment please [Click here to book an appointment!](#)

We understand that there is an array of instructions, so please choose an option that suits your family the best. Working together in today's world, we will achieve our goal of safe, smart students.

Thank you.

The Elizabeths Embroidery Team